

Rental/ Purchase Option

1. The rent or purchase option should be made at the time the equipment is set up. In some cases the insurance company will determine whether the equipment will be rented or purchased. Rental is indicated with an "RNT" prefixed item number on the order form.
2. If you choose the option to rent the equipment you will be covered by our rental service policy. In the event the equipment is purchased, maintenance and professional services may be provided at an additional expense.
3. Rental payments may not be applied toward the purchase of equipment. Purchase options are available for rental (used) equipment at 80% of the current retail price.
4. Rental equipment billing is computed on a monthly basis. There is no proration for early return of equipment.
5. Rental equipment remains the property of Renmar DME Inc. (unless otherwise bound by contract), and must be returned promptly when it is no longer required due to: medical necessity, suppression of reimbursement or extended stay in hospital or other facility.
6. Medicare will rent certain durable medical equipment for up to thirteen (13) months. After thirteen (13) months of continuous rental, the equipment will cap and the title to the equipment will be transferred to the beneficiary. Notification of this transaction will be sent to the beneficiary once the rental period has capped. Inexpensive or routinely purchased equipment may be purchased or rented according to Medicare and Renmar DME Inc. policies.

Financial Obligations

1. Not all equipment, services and supplies are covered by insurance. Unless bound by contract or medical policy, we reserve the right to bill you or collect monies in advance for non-covered services, deductible amounts and co-pay percentages not covered by your insurance.
2. Medicare clients are required to notify Renmar DME Inc. in the event of a break in rental service due to hospitalization or other reasons.
3. Private pay balances over 30 days will incur a 1.5% finance charge per month.
4. Refunds are limited to cash and carry items that were picked up at our location and returned within 15 days. Certain healthcare products, including oxygen, health supports, bath safety and other related products that come into contact with skin, may not be returned for credit.

Warranties

Renmar DME Inc. will honor all manufacturers' warranties as specified by the individual manufacturer. Warranty repairs do not include labor.

Statement of Liability

Renma DME Inc. recommends that you consult your physician and/or clinician for prescribed use of this equipment. Should the equipment malfunction for any reason, call Renmar DME Inc. Liability is limited to repair or replacement of equipment at the discretion of Renmar DME Inc.

Rental Equipment Abuse & Neglect

1. Rental equipment must be returned in the same or similar condition as it was at the beginning of the rental period. Normal wear and tear is expected and acceptable. Customer will be held liable for repairs or replacement equipment that shows neglect or abuse or is lost or stolen.
2. Neglect or abuse is defined as severe scratches or dents, broken parts or torn upholstery, environmental stains and odors such as smoke which cannot be removed. All parts and or replacement equipment will be billed at our usual and customary pricing.